## THURSDAY JULY 25 EXCELLENCE AWARDS 2019

## **TERMSANDCONDITIONS~SMSVOTINGPRIZEGIVEAWAY** Sydney Fish Market Seafood Excellence Awards 2019 – People's Choice Award

- Promoter is Sydney Fish Market Pty Ltd (*Promoter*), ABN 24 064 254 306, Bank Street Pyrmont, NSW 2009. Phone number +61 2 9004 1100.
- The Sydney Fish Market Seafood Excellence Awards 2019 People's Choice Award SMS Prize Giveaway (*Prize Giveaway*) is open to mobile phone users who are connected to the Telstra, Vodafone, Optus and Virgin digital networks (*SMS Services*) and participating service provider customers with SMS compatible mobile digital phones in Australia, who are customers of a Participating Outlet (defined in paragraph 12 below).
- 3. Your SMS Services carrier will charge you for any SMS text message you send at your normal SMS charged rates.
- 4. You must ensure that all care is taken when sending messages to the SMS Services. It is your responsibility to ensure that you dial the correct number and provide the correct information to register a valid vote. The Promoter and the SMS Service carrier will not be liable for costs incurred, responses received or any other consequences of user error.
- 5. If for any reason the SMS Service is not capable of running as planned, including infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration security, fairness, integrity or proper conduct of the Prize Giveaway then the Promoter may exclude any SMS Service text messages from the Prize Draw.
- 6. All SMS entries are deemed to be received at the time of receipt by the Promoter NOT time of transmission by the entrant.
- 7. The Promoter is not responsible for any error, omission, interruption, deletion, defect in operation or transmission, communications line failure, theft, destruction or unauthorised access to, or alteration of responses occurring

in relation to the conduct of any SMS Services. Additionally, the Promoter accepts no responsibility for any SMS text message not received by the Promoter or delays in the delivery of the SMS text message due to technical disruptions or for any other reason including, without limitation, any failure or delay by a SMS Service carrier in delivery of any SMS text message sent by you.

- 8. You must not send any defamatory, obscene, offensive or otherwise illegal text message to the Prize Giveaway phone numbers.
- 9. The Promoter reserves the right to keep all voting tallies and messages confidential. No results other than what is required for the purpose of the format of the Prize Draw will be released to the public.
- 10. The charges for all SMS Services will appear on your mobile telephone bill. All queries relating to mobile telephone bills should be directed to your SMS Service provider.
- 11. ONE (1) People's Choice Award category is available for mobile phone users to vote for and be entered into the Prize Giveaway. This category and the corresponding number to send an SMS text vote to the Promoter are listed below:
  - People's Choice Award Best Seafood Retailer at Sydney Fish Market – 0428 935 676
- 12. Each Participating Outlet is listed on the Seafood Excellence Awards website - www.seafoodexcellenceawards.com.au under the People's Choice Award section of the website.
- 13. A total of ONE (1) prize is on offer:
  - People's Choice Award Best Seafood Retailer at Sydney Fish Market prize – \$300 Sydney Fish Market Voucher (valid until 30 June 2020) PLUS Sydney Seafood School Cookbook valued at \$39.99(Prize).
- 14. The draw for the People's Choice Award Category will be a 'barrel draw' (*Prize Draw*).

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- 15. To participate in the Prize Draw and for an SMS text vote to be eligible to go in the Prize Draw to win the Prize, voter must:
  - a. Send an SMS text between 12:01am Saturday 1 June 2019 and 11:59pm Sunday 30 June 2019
  - SMS text the correct name of the Participating Outlet they are a customer of to the correct People's Choice Award phone number
  - d. Place only ONE (1) vote per mobile number for the People's Choice Award registered via SMS vote (*Eligible Vote*).
- 16. Multiple votes for a People's Choice Award Category from the same mobile number will not be accepted.
- 17. All Eligible Votes will have the mobile phone number the SMS text vote was received from entered into the Prize Draw.
- 18. You may withdraw your vote by notice in writing to the Promoter no later than 7 days prior to the date SMS voting closes pursuant to these terms and conditions.
- For the People's Choice Award Category Best Seafood Retailer at Sydney Fish Market, only ONE (1) Eligible Vote per mobile phone number will be included in the Prize Draw.
- 20. There is ONE (1) Prize for the People's Choice Award Category – Best Seafood Retailer at Sydney Fish Market, and there will only be ONE (1) prize winner for the People's Choice Award Category Prize Draw.
- 21. The Prize Draw will be carried out by an independent company, who will be responsible for draw compliance and will be conducted on *Friday 5 July 2019 at 01:00pm*.
  - a. The first mobile number drawn from the People's Choice Award – Best Seafood Retailer at Sydney Fish Market 'barrel' will be the winner of the \$300 Sydney Fish Market Voucher PLUS Sydney Seafood School Cookbook

- 22. The winner will be notified by telephone on the mobile phone number they placed their Eligible Vote from and will be contacted on *Friday 5 July 2019* after the Prize Draw.
- 23. The Prize is not redeemable for cash.
- 24. The Prize must be collected within 3 months from the date of the Prize Draw. Failure to collect the Prize within this time may result in it being forfeited and Promoter may re-draw another winner for the Prize, subject to any approval or directions of the relevant regulatory authority.
- 25. These Terms and Conditions will be available from the Seafood Excellence Awards website – www.seafoodexcellenceawards.com.au and at Sydney Fish Market reception from 09:00am-04:00pm on weekdays (except public holidays). A copy of these Terms and Conditions can also be requested on +61 2 9004 1100.
- 26. Promoter records are used exclusively by Sydney Fish Market Pty Ltd. We do not distribute information provided by our clients and customers to any third party except as required to conduct this Peoples' Choice Award. Contact information is for updating of our database and contacting you for the Prize only.
- 27. Employees of the Promoter and their immediate families are not eligible to enter this Prize Giveaway.
- 28. This Prize Giveaway is authorised under NSW Permit No. LTPS/19/34721.
- 29. For further enquiries or complaints please contact Sydney Fish Market on +61 2 9004 1100.